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RESPONSES TO QUESTIONS

RESPONSES TO QUESTIONS FOR RFP No.2023- 1 Accounting System

Questions appear in Black.

Answers will appear in Blue.

1. Section 7 reads: Section 7 – Prior Not-for-Profit and Governmental Experience - The Offeror should provide names, addresses, contact persons, and telephone numbers of not-for-profit organizations currently using the product.
You ask for references in Section 9. What exactly are you asking in Section 7? Sounds like a customer list. (We wouldn't be able to provide a customer list.)

Answer:

In Section 7 we are requesting a list for non-profit companies that use your accounting software. In Section 7 we are giving you an opportunity to show that you have customers who are non-profits but they do not necessarily have to be similar to the ELC-EC. It is not a requirement to provide a list of all of your non-profit customers. In Section 9 we are requesting 3 references from non-profits that are current customers. The list can be the same customers for both Section 7 and Section 9 if applicable.
