

Lenovo Warranty Claim Process

<https://support.lenovo.com/>

Select PC Product Family → View PC Support → Enter **Device Serial #** (found on back of tablet)

Click “Contact Us” on left side toolbar for option to submit an eticket, request a call back, start a chat, or call directly from your PC

Once a ticket is open, you can return here to check status updates as well

Contact Us

Important: By contacting Lenovo, you are certifying that you are aged 16 or older.

 Rescue and Smart Assistant Rescue your device or Backup and Restore your data Learn More >	 Lena Chat Directly engage with our Virtual Agent Chat Now >	 WhatsApp Messenger Scan the code with your Phone (ID 13123923818) to use our virtua.. Learn More >	 Submit a New Ticket Submit a new service request to resolve your issue Submit Now >
 Support Call Back Get a call from a Lenovo Support Specialist Learn More >	 Service Provider Find the nearest authorized service provider View Locations >	 Repair Status Check the status of your product repair View Repair Status >	 Escalate Unresolved Services Reach out to our escalation team Learn More >
 Incorrect Warranty Get help with incorrect Warranty status Update Registration >	 Consult Our Forum Get assistance from our community Visit The Forum >	 International Warranty Check if your system's warranty is covered worldwide Learn More >	 Click to Call Click to call to make phone call with a single click Learn More >

Serial Number: YX03STYR

Product: Lenovo 10e Chromebook Tablet - Type 82AM

Navigation: Product Home, Troubleshoot & Diagnose, How To's, Guides & Manuals, Warranty & Services, Repair Status, **Contact Us**

If device is defective upon arrival, please reach out to support to open a ticket. You will need to provide SHI with a Lenovo case # within 21 days of receipt of product to request a return.

To call in for support, please dial 1-877-453-6686

Be prepared with Model Type (82AM) and **Device Serial #** ready

Select option 1 for PC support

Select option 1 to start a new ticket